

Supported Browser Summary: Digital Banking & Web Center Websites

- Google Chrome (latest): Supported
 - Mobile (latest): Supported for responsive content
- Mozilla Firefox (latest): Supported
- Safari (latest): Supported
 - Mobile (latest): Supported for responsive content
- Microsoft Edge (latest): Supported

Latest Version

The latest version of a software or device is defined as the most recent version available to the public.

Responsive Content

Digital Banking contains responsive design principals, meaning the viewable content conforms to the size of a user's browser window. If the content is marketed as responsive, the Browser Policy's Tier 1 support is extended to cover screen sizes from 320 pixels to 1170 pixels wide. Content wider than 1170 pixels will be classified as Tier 2 support while screen sizes less than 320 pixels are unsupported. Digital Banking Quality Assurance teams will use iPhones, iPads and Android devices for testing Mobile Safari (iOS) and Mobile Chrome (Android OS) browsers. Due to the frequency of updates for these devices, platforms, and software, the Digital Banking team will limit testing to the latest version of the browsers and operating systems. Devices used for testing will represent a few of the most popular devices on the market. While not all device/OS/software combinations can be reasonably tested for every release, the Digital Banking team will research any issues presented on devices that are currently supported by a major manufacturer, generally available, running the latest OS, and using the latest Mobile Chrome (Android OS) or Mobile Safari (iOS) software.

Google Chrome & Mozilla Firefox

Google Chrome and Mozilla Firefox are released on frequent release schedules. Because of this, Chrome and Firefox may release new versions of these browsers between releases of Digital Banking solutions; however, the content and functionality of these releases are highly unlikely to negatively affect Digital Banking solutions. Therefore, we will not test Digital Banking solutions against every release of Chrome and Firefox. When testing a consumer release, Digital Banking Quality Assurance teams will test the solution in the latest available version of the browser at the time of the release to ensure that the experience is optimized for that version of the browser.

Other System Settings

Unless otherwise noted in this policy document, the following settings and plug-ins are required to properly access Digital Banking's web-based solutions.

- Cookies Enabled (first- and third-party)
- JavaScript Enabled
- Minimum screen resolution for responsive content 320 pixels wide
- Minimum screen resolution for non-responsive content 1024 x 768 pixels
- PDF reader Compatible¹

¹ Any compatible PDF viewer will suffice. For some operating systems PDF viewing capabilities are available out-of-the-box without the need to install additional software. If a native PDF viewer is not available for a user, you can recommend popular PDF viewers such as Adobe Acrobat Reader.

Unsupported Browsers

- Although the Digital Banking solution may function with an unsupported browser, we do not recommend using unsupported browsers.
- For immediate resolution of problems reported in unsupported browsers, Digital Banking team recommends that affected users adopt a *supported* browser.
- Recorded defects associated with unsupported browsers will not be addressed.

Please visit our website or contact us for supported browser inquiries as we make updates to this policy on a periodic basis when notified by our digital banking vendor.