



Helpful resources after the death of a credit union member

The death of a family member can be a difficult time, especially for those who are entrusted to take care of the financial matters. We offer this helpful resource to help you make the necessary changes.

Account Number of the Deceased: _____ SSCU Routing and Transit Number: 241282849

We recommend that you make a checklist of all accounts with direct deposit and automatic payments that may need changed or closed. These accounts can include, but are not limited to the following:

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| <input type="checkbox"/> Payroll | <input type="checkbox"/> Life Insurance | <input type="checkbox"/> Gas |
| <input type="checkbox"/> Social Security | <input type="checkbox"/> Auto Loan | <input type="checkbox"/> Telephone |
| <input type="checkbox"/> Government Benefits | <input type="checkbox"/> Auto Insurance | <input type="checkbox"/> Cell Phone |
| <input type="checkbox"/> Other Income | <input type="checkbox"/> Investments | <input type="checkbox"/> Cable/Satellite |
| <input type="checkbox"/> Mortgage | <input type="checkbox"/> Credit Cards | <input type="checkbox"/> Internet |
| <input type="checkbox"/> Home Insurance | <input type="checkbox"/> Electric | <input type="checkbox"/> Water/Sewer |

Below is a list of phone numbers of common local utilities in which a deceased member may have existing arrangements for automatic payment. Some utility companies may switch or cancel the automatic payment over the phone, others may offer an online options, or may require a written notice. Please call these numbers for specific instructions.

Service provider information is subject to change at any time.

Electric Companies

American Electric Power (AEP)	800-672-2231	Ohio Edison	800-633-4766
City of Niles	330-544-9000 ext 1160	Penn Power	800-720-3600
		First Energy	888-544-4877

Gas Companies

Columbia Gas of Ohio	800-344-4077	Eastern Natural Gas	888-863-0032
Dominon East Ohio	800-362-7557	Northeast Ohio Natural Gas	800-237-2099
Duke Energy	800-544-6900	Vectren	800-227-1376

Water Companies

Akron City	330-375-2554	Massillon Sewer	330-830-1704
Aqua Ohio	877-987-2782	McDonald Village	330-530-5001
Campbell City	330-755-3396	Minerva Water & Sewer	330-868-7705 ext 106
Canton Water/Sewer/Refuse	330-649-8100	Newton Falls	330-872-5990
Cortland City	330-637-3916	Niles City	330-544-9000 ext 1200
Girard City	330-545-5857	North Canton Water & Sewer	330-499-8223 option 2
Hubbard City	330-534-3636	Portage County Water	330-297-3672
Lordstown Village	330-824-2481	Stark County Water & Sewer	330-451-2305
Louisville Water & Sewer	330-875-2266 ext 304	Warren City	330-841-2531
		Youngstown City	330-742-8749

Phone/Cell Phone Companies

AT&T Home	800-288-2020	MCI	888-624-5622
AT&T Cell	800-331-0500	Sprint	888-211-4727 or *2 from Sprint Cell
Century Link	866-642-0444	T-Mobile	330-937-8997
First Communications	800-860-1261	Verizon	800-922-0204
		Vonage	844-365-9460

Cable/Satellite TV Companies

AAA Advantage Satellite Sys	800-464-4722	Dish Network	800-333-3474
AT&T UVerse	800-288-2020	Spectrum	833-267-6094
Clear Vision Systems	330-452-4100	Stellar Private Cable Sys	800-890-7770
Comcast - Xfinity	800-934-6489		330-633-7770
DIRECTV	800-531-5000	Sudden Link	877-794-2724

Insurance Companies

AD&D Insurance (Selman)	877-665-7563	CUNA Mutual Group (CMG)	800-779-5433
		Cuna TruStage(formerly MAI)	888-787-8243

Probate Court - Ohio

Mahoning County	330-740-2310	Stark County	330-451-7755
Portage County	330-297-3870	Summit County	330-643-2352
		Trumbull County	330-675-2521

Probate Court - Pennsylvania

Lawrence County	724-656-2159	Mercer County	724-662-3800 ext 2246 or 2253
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Clerk of Courts

Columbiana County	330-424-7777	Portage County	330-297-3450
Mahoning County	330-740-2104	Trumbull County	330-675-2557

Social Security

Social Security Administration 800-772-1213

Title Offices

Columbiana County	330-424-6665	Portage County	330-297-3450
Mahoning County	330-740-2110	Trumbull County	330-675-2407

Helpful Tips for Titled (non-mortgage) Property:If there is a surviving spouse and title is in deceased's name or spouse's and deceased's name:

In the State of Ohio, a spouse has the right to transfer unlimited titles into his/her name as long as the value of the vehicles do not exceed \$65,000.

A surviving spouse should go to his/her county Title Office with valid ID and a death certificate to complete the "Surviving Spouse Affidavit" so that title can be transferred.

If there is no surviving spouse and title is in deceased's name or non-spouse's and deceased's name:

An authorized representative needs to go to Probate Court to get executor/administrator paperwork. Once this is received from Probate court, the executor/administrator will need to go to the title office with:

- Application to Transfer Title
- Death Certificate
- Identification
- Both parties (executor & other person on title)

Quick Reminders:

- Please notify the credit union of any changes you think we should know about
- Make sure enough funds remain in the account(s) to cover any upcoming automatic payments and/or debits, until changes have been verified.
- Prior to closing the account, make sure all debits and credits have posted to the account.
- Ensure all SSCU accounts have been disbursed due to Ohio Unclaimed Funds Regulation

7 17 is always here to help you. If you have any questions, please contact us at:

3181 Larchmont Ave NE, Warren, OH 44483-2498
 330-372-8100 * 330-793-2495 * 330-726-0344
 330-492-1106 * 330-534-9002 * 330-298-0400
 330-677-0001 * 800-775-7741 * www.717cu.com